

Home-Start Southwark energy advice and signposting in partnership with SGN

Financial signposting/support:

Energy Suppliers – Many of the main energy suppliers have their own trust funds which help families with energy issues such as money/debt advice, the replacement of boilers and heating appliances and cookers. Some will only fund their own customers; others will take applications from anyone. Most cover England, Scotland and Wales.

Grant giving charities – Financial assistance and other forms of support are often available from grant giving charities, depending on people's particular background and circumstances.

Benevolent funds – If you or a close family member has/had a trade profession there may be a benevolent fund linked to the company that may be able to provide financial assistance.

Helpful websites/Grant giving charities:

www.turn2us.org.uk – contains information on over 3,000 of the service charities charitable funds offering welfare and educations grants as well as other support and services. It has information on grants across the UK.

www.grantsonline.org.uk – contains information on 8,000 funders giving away £8 billion. This is a subscription only service. It has information on grants across the UK.

www.fundsonline.org.uk – Has information on grants across the UK.

www.armedforcescharities.org.uk – If you or a close family member was/is in the armed forces, they may be able to provide financial assistance.

www.citizensadvice.org.uk – Energy saving advice and support and debt advice.

www.stepchange.org/how-we-help/debtadvice.aspx - a UK wide charity which provides free advice and help for people with their debt problems.



To access this leaflet online, please scan the QR code or head to www.homestartsouthwark.org.uk

The Priorities Register (PSR)

Priorities Register – what is it:

All energy (and water) suppliers serving England, Wales and Scotland have a Priority Services Register (PSR).

People eligible to sign up to it can get extra help and support with their energy supply. This can include:

- Priority reconnection if their supply is interrupted
- Alternative facilities for cooking and heating if their supply is interrupted
- Annual gas safety checks

It is free to join and is voluntary

Generally, you could be eligible for **Priority Services Register** if you:

- Are state pension age
- Are disabled or have a long term condition
- Are recovering from an injury
- Have a hearing of sight condition
- Have a mental health condition
- Are pregnant or have children under 5
- Have extra communication needs (such as if you don't speak or read English well)
- Are clinically vulnerable

How to join:

- Contact your energy supplier for more detail. If you change supplier, you will need to register with the new supplier
- Or apply via:
<http://www.thepsr.co.uk/> website. This is a good way to apply if you don't know who your supplier is as it will help you find out.

If you need any help accessing the services and websites above, please contact your Home-Start coordinator or volunteer, who can help.

Home-Start Southwark main office:
020 7737 7720

Home-Start Southwark main email:
info@homestartsouthwark.org.uk

